ratiotherm
Smart Energy Systems

ratiotherm GmbH & Co. KG

Wellheimer Strasse 34   Telephone +49 (0) 84 22 / 99 77-0
D-91795 Dollnstein   Fax +49 (0) 84 22 / 99 77-30
Internet: www.ratiotherm.de   Email info@ratiotherm.de

Operating instructions for the ratiotherm C.M.I. app

The ratiotherm C.M.I. app – quick and easy access to your C.M.I.

This user manual from ratiotherm provides step-by-step instructions for installing and setting up the ratiotherm C.M.I. app on your smart device for system control, monitoring and remote maintenance of your ratiotherm system.

Step 1:   Installation from the Google Play Store

1. Open your Google Play Store and enter the term **"ratiotherm CMI"** in the search field.

2. The icon   is the ratiotherm C.M.I. app. Read the information under "About this app" carefully.

3. Install this app on your device.
   Note: The app does not require read or write access to the data on your smart device.

Step 2:   Register your user profile on the web portal

1. Open the following link in your web browser: http://cmi.ta.co.at/

2. Create a user profile under **"Register"** and log in.

Step 3:   Registering your CMI on the web portal

1. Add your CMI to your user profile under **"Overview ► Add C.M.I."**. To do this, you will need the serial number (CMI000000) and the key (12345678). Enter a meaningful and unique name.

2. If your CMI has already been registered by a ratiotherm technician or heating installation partner, ask them to release your CMI for your user profile.

Step 4: Log in to the ratiotherm C.M.I. app

1. Log in to the ratiotherm C.M.I. app with the user profile you created in step 2.

2. Your CMI should now be visible under the assigned name.

Step 5: Logging in and operating the ratiotherm C.M.I. app

1. The button   button to access your online diagram for system control and monitoring. Please contact ratiotherm technicians or heating installation partners for a specific introduction to the online diagram. The online diagram is usually based on the function overview of your central controller.

2. The   to access all control participants (participants in the CAN bus network) with the corresponding basic user interface. You can make extensive changes to your ratiotherm system on these user interfaces.
Please note: These user interfaces are password-protected, as their operation requires trained personnel.

Note: If you require remote maintenance support from a ratiotherm technician or heating installation partner, they must have access permission to your CMI. If you have registered your CMI yourself, you must therefore grant access for the user name **"ratiotherm"**. To do this, navigate to
"Administration ► Manage 🖉 " and assign the ratiotherm user profile access rights as **"Expert"**.